

Florida Fruit Shippers

Owners:

Rick Del Greco

Phone #:

1-833-509-0038

1-727-341-2001 – office

1-727-324-3426 - cell

Web site:

www.orangesonline.com

Source Codes:

FFS – regular order

RFFS – Replacement

Promo Codes:

FFS10 – early bird – 10% discount

From: Oct 1—Nov 30

FFS10 – orders 10% 50 – 99 packages

FFS15 – orders 15% 100 or more packages

Catalog Request:

Done on Customer Information Screen

Email address:

ffs@orangesonline.com

Replacement policy and procedure

- Replace with extra fruit
- If full replace get supervisor approval
- Always replace before offer of credit

Credit policy and procedure

- Canceled order – fill out credit request on intranet.
- Bad fruit – fill out credit request on intranet. Only credit for what is not good – no full credit unless supervisor or lead approved.

Misc. Information

- There are two stores that carry the FFS catalog at the counter.
- Palm City Produce
- Peddler Gourmet
- No sales on discounted items
- No Billing on any orders